CCCOnline Resources

Instructor Resources

Center for Academic Excellence:
Professional Development
CCCOnline's Professional Development division supports both CCCOnline instructors and instructors from the CCCS member colleges in achieving best practices in online teaching and learning through online workshops, webinars, and online resources.
Workshops: Overview and Registration Information
http://www.ccconline.org/workshops/
Webinars: Overview and Registration Information
http://www.ccconline.org/webinars/
Professional Development Resources
http://www.ccconline.org/professional-development-resources/

Online Library
CCCOnline's Online Library provides library services and resources for students and faculty. The Instructional Online Librarian can assist with topic or assignment specific tutorials, instruction sessions and resource guides.

Research Guides

Research Guides are web-based resource guides that are developed to provide students an introduction to subject-specific resources or research topics, such as citations or plagiarism. Need something more course-specific? The Instructional Online Librarian is happy to personalize a Research Guide to the needs of a course or assignment.
http://ccconline.libguides.com/
Databases
The CCCOnline Library has expanded their research databases! New products for the 2015-2016 academic year are Academic Search Complete, Anthropology Online, US History in Context, World History in Context, Global Issues in Context, Small Business Resource Center, Science in Context, and Biography in Context. These, and all our research databases, can be accessed by logging into Brightspace, and locating the Online Library links on the right sidebar. For more information on all our databases, please visit the Database website.
Films on Demand
New for Fall 2015, Films on Demand and Brightspace have released an embed plugin that will allow instructors to embed films directly into courses! This is now the only way to embed Films on Demand content into courses. To access the plugin, just click the "insert stuff" icon on any editing box, search for the title, and click insert. Email the librarian with any questions.
Films on Demand is a multidisciplinary, streaming video resource that offers embeddable, ADA accessible educational and popular video titles from 870 producers, including TED, BBC, National Geographic, and PBS. Films on Demand videos can be accessed by students through either the Films on Demand link in the Online Library section of the External Links widget on every course Home Page. If a course has been designed with embedded Films on Demand videos, students will see direct links to them in the course content.

Teaching Excellence

CCCOnline's Teaching Excellence program is designed to ensure a high-quality course experience for students through the regular and consistent evaluation of our courses. http://www.ccconline.org/instructional-excellence/

CCCOnline Networking and News:

CCCOnline CONNECT Conference

CCCOnline's annual CONNECT Conference is an important opportunity for online instructors to meet face-to-face to engage with one another and exchange ideas in eLearning techniques and approaches. The conference includes presentations on the current state of CCCOnline, headlining presentations by keynote speakers, and breakout sessions by CCCOnline instructors and staff members to discuss teaching and learning strategy, pedagogy, and technology. http://connect.ccconline.org/

CCCOnline Social Media

CCCOnline is active on Facebook, Twitter, Google+, and LinkedIn.

CCCOnline Newsletters

CCCOnline sends its active instructors periodic newsletters (such as the *CAE Gazette*) via email.

CCCOnline Community

Instructors are automatically enrolled in the CCCOnline Desire2Learn Community in D2L. The Community provides a place to participate in open forum discussions with other instructors at CCCOnline about a variety of topics. You can access the community on the Desire2Learn Home Page once you have logged in by clicking CCCOnline Community in the CCCO Helpful Links widget at the top right of the page.

Technical Support:

Reference page: CCCOnline Instructor Support Information

24x7 Technical Support

The 24x7 Help Desk provides a first line of technical support and assistance for students and instructors. The 24x7 Support Desk is available to assist students with Desire2Learn login and technical issues and CCCS email issues, and is available to help instructors with basic issues.

ProfHelp

ProfHelp is available specifically to CCCOnline instructors to assist with advanced support issues.

Knowledgebase

CCCOnline's Knowledgebase site offers assistance and instructor support in the Brightspace online learning environment, as well as tutorials and resources to help instructors navigate, configure and manage their courses. https://kb.ccconline.org/

CCCOnline Instructor Email

Email reference page

Student Resources

Student Handbook
NOTE: Please keep in mind all your students' home colleges are listed on your class roster in the Portal.

Academic Advising
CCCOnline students receive academic advising from their home college. If they have questions about which courses to take or their degree programs, they may contact their home college Advising Office.

Bookstore/Course Materials
Students may find relevant information on our website.

Counseling
Students may contact counseling through their home college.

Library
Students may find relevant information on our website.

MOOCs
CCCOnline offers a Math Assessment Prep MOOC each semester to help students prepare for the Accuplacer exam and to refresh their mathematics skills. This course is free, not for credit, not graded, and open to everyone. Students can work at their own pace and study only the math content they need.
http://www.ccconline.org/moocs

Technical Support
CCCOnline provides 24/7 technical support to students via 1-888-800-9198 or http://help.cccs.edu.

Tutoring: Brainfuse
Students access Brainfuse services via the External Links widget of their course home page under Helpful Links. Brainfuse offers live, one on one tutoring in a variety of subjects. Additionally, students may submit writing projects to Brainfuse.